

# **Data Privacy Policy**

Last Updated: 1st September 2025

A+ RIGGING MALLORCA S.L. is the Controller of the USER's personal data and informs him/her that these data shall be processed in accordance with the provisions of Regulation (EU) 2016/679 of 27 April (GDPR) and the Organic Law 3/2018 of 5 December (LOPDGDD).

### 1. Data Controller

The data controller responsible for your personal information is: A+ Rigging Mallorca SL, Edif. Naves Blancas, loc 6 C/. Can Calafat 63, 07199 Palma de Mallorca

#### 2. Information We Collect

We may collect the following types of personal data:

- Contact details: name, email, phone number, and address.
- Service-related information: details about your vessel and service requests.
  Technical data: IP address, browser type, operating system, and usage data (through cookies and analytics tools).

#### 3. How We Use Your Information

We use your personal data for:

- Providing and managing our services.
- Responding to enquiries and requests.
- Processing payments and issuing invoices.
- Improving our Website and customer experience.
- Meeting legal and regulatory obligations.



### 4. Legal Basis for Processing

We process your personal data based on:

- **Contractual necessity:** to deliver the services you requested.
- Legal obligations: for tax, accounting, or regulatory compliance.
- Legitimate interests: to improve services and maintain client relationships.

**Consent:** for marketing communications (if you opt in).

### 5. Sharing Your Data

We do not sell or rent your personal data. We may share it with:

- Service providers (e.g., IT, hosting, or payment processors).
- Legal or regulatory authorities if required by law.
- Insurance providers, when necessary for service provision.

### 6. Data Retention

We retain personal data only as long as necessary to fulfill the purposes outlined above or as required by law (e.g., tax/accounting obligations).

### 7. Your Rights

Under GDPR, you have the right to:

- Access, rectify, or erase your personal data.
- Restrict or object to processing.
- Request data portability.
- Withdraw consent (where applicable).
- Lodge a complaint with the Spanish Data Protection Authority (AEPD).

Requests can be sent to office@aplusriggingmallorca.com



# 8. Security

We take appropriate technical and organizational measures to protect your personal data against unauthorized access, disclosure, alteration, or destruction.

# 9. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with the revision date.